# A DATA-DRIVEN FOCUS ON HIGH UTILIZERS/FAMILIAR FACES

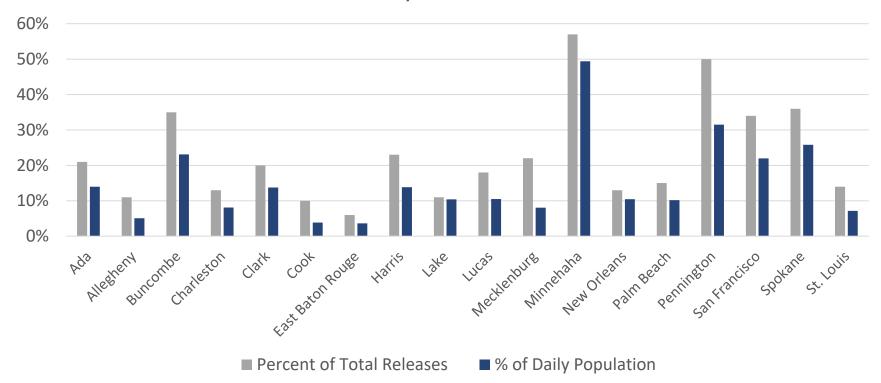
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Figure 1. People with 3 or more Jail Releases in an Year Percent of Releases and Jail Population by SJC Site



# **Key Questions**

- What percentage of these people have behavioral health issues?
- What percentage of these people are on active behavioral caseloads?
- Why are they coming to the jail?

# **Data Requirements**

- File of all people released from the jail in a year with mutually exclusive ID#
- Ability to cross-reference with the list of active behavioral caseloads to determine who is already on a caseload
- Cooperation with behavioral health agencies to assess nature and extent of behavioral health issues.
- Willingness to let the data do the talking

# A Stress Test on Frequent Utilizers on Behavioral Health Caseloads

- Select random sample of 25 people so identified who were also on the behavioral health caseload
- Must have chiefs/judges/directors of law enforcement, courts and services providers at this meeting (not people who cannot develop new policies)
- Present each case and ask the group could we do anything differently with this person
- They must come up with specific actions that could be taken with current resources. If they don't then stop the process



#### What we found in Orleans

Category	Releases
Total Annual Jail Releases	18,900
People Released	15,235
People with 3 or more releases	684
Active Metropolitan BH Case	304
Metro Case Jail Releases a Year	1,125
Random Sample of 684 cases	85
ID as Metropolitan Case	26



# **Three Examples**

Ms. Doe is a 54 year old female who was arrested on a bench warrant. She spent less than a day in the jail. She has been arrested and detained in Orleans 93 times starting in 1982. She has also been arrested in Jefferson Parish. Most of her charges have been misdemeanors.

Mr. Doe is. 50 year old male who was arrested on a misdemeanor was release after 1 day if custody. He has been arrested 68 times since his first Orleans arrest in 1985. The jail has a psychiatric disorder and medical alert flag on his latest arrest. Most cases involved municipal charges and attachments though he has two arrests with risk assessments (usually indicating a felony charge). In October of 2019 he was arrested for possession of crack and drug paraphernalia.

Mr. Doe is a 36 year old male arrested for a misdemeanor level assault. He was released after 7 days in custody. He has 15 Orleans arrests, first in 2006. He scores high on the jail classification system and has two medical alert flags on the sheriff data system

#### **Solutions - Immediate**

- Modify jail data base to ID frequent users at booking
- Be able to cross reference with jail and county/city behavioral health data bases to ID behavioral health needs at booking
- For acute and sub-acute patients
  - Prior to release make sure a designated behavioral health provider is notified with authorized/filled prescription
  - Mandatory exit interview by jail BH provider to review service referral and medication(s)
  - Provide transportation if needed to "first stop" provider and/or pharmacy



# **Solutions – Long Term**

- Develop capacity for police to ID in the field arrestees who are on active behavioral health caseload
- Prohibit the booking of all active behavioral health cases arrested for a misdemeanor crime(s)
- Develop behavioral health center to a) deflect above patients at arrest and b) transition acute and sub-acute patients released from the jail



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